

10+ AI Agent Use Cases for Government

Field-tested agent patterns, from the team that ships them into production.

01 Records request processing

Locate responsive records and flag exemptions for counsel.

02 Case summarization

Summarize status, deadlines, and next actions per case file.

03 Citizen inquiry responses

Plain-language answers grounded in official sources.

04 Permit application triage

Check completeness and route applications to reviewers.

05 Form digitization

Turn paper and PDF forms into structured case data.

06 Minutes summarization

Draft meeting minutes and action registers from recordings.

07 Grant screening

Score applications against criteria with full audit trails.

08 Policy lookup

Give staff instant answers from statutes and internal policy.

09 Complaint routing

Classify complaints and dispatch to the right department.

10 Exemption flagging

Highlight material that needs redaction before release.
