

10+ AI Agent Use Cases for Insurance

Field-tested agent patterns, from the team that ships them into production.

01 Claims intake

Extract loss details from documents and open structured claims.

02 Coverage verification

Check claimed losses against policy terms and flag gaps.

03 Settlement drafting

Draft settlement summaries for adjuster approval.

04 Submission triage

Score broker submissions against appetite and route the best risks.

05 Loss-run summarization

Turn loss runs into underwriting-ready summaries.

06 Anomaly screening

Score claims against fraud patterns and explain every flag.

07 Renewal outreach

Draft renewal notices and broker correspondence at scale.

08 Subrogation identification

Spot recovery opportunities hiding in claim files.

09 Correspondence drafting

Answer routine broker and insured queries from policy language.

10 Reserve documentation

Draft reserve rationales with the evidence attached.
